Chittlehamholt Community Shop
Committee Report 2021 – 2022

We would like to welcome our shareholders, committee members, volunteers and ladies and gentlemen to this our eight Annual General Meeting.

We have seen continual changes to how the shop operates throughout this year, with COVID measures becoming less restrictive as time has moved on. During the summer the new outdoor seating became the focus of the social hub and we are now in a position whereby the indoor social area is back open and full access is possible for customers. This has been made possible by two significant investments: to install an automated 'fresh air' supply and highly efficient heating and cooling within the shop. These two systems combine to give a better all year environment for shopping and socialising, as well as a COVID protected space for customers and staff alike.

This year has also seen some further volunteer 'retirements' and we take this opportunity to thank them for all their efforts in making the shop a success, and they depart with our best wishes. However, this year has not been as fruitful as in the past for the recruitment of new volunteers and we thank all our current team for taking on the additional load.

This year has also seen a positive drive to bring new products to the shop and also remove some of the 'stragglers'. Our 'Own Brand' range of cakes, cookies, jams, chutneys and cooking sauces continues to grow, and we would like to thank our local marmalade and honey producers for continuing to support the shop, as these products really make a difference.

If any customers wish to suggest new products for consideration as stock items then please ask a volunteer to put a note into the Day Book.

As part of our planning for the inevitable price rise when our fixed electricity contract ends we have swapped our full height freezer for a smaller one, this has reduced our frozen food range but all the 'best sellers' have been retained. In the process a new, more organised, 'Trades & Services' noticeboard has been fitted which is better supporting local business advertising.

In conclusion, we would like to encourage other villagers, who have some time on their hands, to get involved in the running and management of the shop which you will find very rewarding and not too onerous. We have vacancies for

shop volunteers at present and if you are able to help please let us know at the end of this meeting.

David Ball
Vice Chairman